

## Top 10 Commitments Lexcelera Makes to its Customers

Lexcelera's mission is to lead the industry in high quality Machine Translation services by offering what no other company does.

Here are 10 ways that we will meet our goal:



- 1** We will maintain our technological lead in the tools that lower localization costs, increase speed and improve quality.
- 2** We will continue to invest in R&D to be able to offer our clients the best technologies and the best processes.
- 3** We will be impartial in the technology we choose: only best of breed need apply!
- 4** We will be fully transparent regarding our technology and our processes.
- 5** We will be flexible so that our customers are not locked in to one solution or one supplier.
- 6** We will foster relationships with our customers of partnership and knowledge-sharing.
- 7** We will offer inclusive, not exclusive solutions for enterprise-wide problem resolution.
- 8** We will ensure that our Machine Translation projects offer our customers the quality they require.
- 9** We will offer free Proof-of-Concept pilots to limit risk for our customers.
- 10** We will not accept the old compromises: we will offer solutions that provide the best Price, Speed and Quality.

Lexcelera, founded in Paris in 1986, was the first translation and localization provider in France to receive ISO 9001:2000 quality certification. Today Lexcelera (Eurotexte Group) has offices in London and Paris, and is a pioneer in Machine Translation. Lexcelera's services include consulting, training of MT engines, dictionary creation, updates and maintenance, technical support, user training, terminology management and linguistic post-editing.

For further information, or for a free, non-binding **Proof of Concept Pilot**, please contact:

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